



Entrust FCU Relies on Ongoing Operations' Expert Guidance to Simplify Its Business Continuity Plan

Entrust Federal Credit Union, a \$64 million credit union headquartered in Richmond, Virginia, was looking for a vendor that had both the expertise and the right total solution to help with the development of their plan. Their previous tool, like many other credit unions, was a “do-it-yourself” package which they were left on their own to implement after purchasing.

Russell Sumner, Vice President of Information Technology for Entrust FCU, recalls their experience implementing Ongoing Operations' web-based, 2 Recover platform. “We were able to simplify and consolidate resources into one central location with an easy to use web-based tool that felt familiar to our staff and did not require a lot of training,” said Sumner. “But it was clear to us that Ongoing Operations provides more than just a website tool, they provide a total solution package and their ongoing guidance and hands on support are just tremendous. They helped us actually develop the plan.”

The 2 Recover platform provides easy access to the business continuity plan for all departments. It also uses Microsoft technology so it has a familiar look and feel that most users will find intuitive.

In addition to the 2 Recover platform, Ongoing Operations provides a full range of other business continuity solutions. From conducting the initial Business Impact Analysis (BIA) to assess business risks and prioritize vital functions to providing workspace, connectivity, and data backup solutions, Ongoing Operations partners with each credit union client to help them build a complete business continuity program.

“Implementing anything across the entire organization can be a challenge. But with Ongoing Operations' support and regular guided testing to help us find areas to improve, I feel confident that our plan will stay strong and current,” said Sumner.

Please contact us today at sales@ongoingoperations.com or by calling 877-296-4355 to learn more about our business continuity solutions.